



RETURN AND EXCHANGE INFORMATION

You can return new, unopened items for a prompt refund or exchange. Refunds for items returned in original condition within thirty days of the purchase date will be credited in the same form as the original payment type. Original and return shipping and handling charges are not refundable, however we will pay the shipping costs if the return is a result of our error. **ITEMS DAMAGED IN SHIPPING:** Please contact us immediately (1-888-568-3954) for instructions. You must retain the damaged merchandise and all packaging materials for inspection and retrieval by the shipper for claims processing. **RETURNS AND EXCHANGES:** There is no need to call us for a return authorization. Simply fill out the return/exchange form below and return it with the merchandise. Items valued at more than \$100 must be shipped insured. Please retain your shipping receipt and a photocopy of this form. **Return packages to:** Louisiana Online Mall, 4101 Viking Drive, Suite V, Bossier City, LA 71111. Please read our complete returns policy, found here: <http://www.louisianaonlinemall.com/return-policy.aspx>.

ORDER # _____

NAME: _____

ADDRESS: _____

CITY: _____ STATE _____ ZIP CODE: _____

DAYTIME PHONE: _____

Reason Code for Return/Exchange (Use in form below)

- 01 Did not like 02 Not as described/pictured 03 Wrong size 04 Changed mind
- 05 Other (describe): _____

ITEM(S) ENCLOSED

Please indicate the item(s) you are returning. Exchanges are provided only for identical items in a different size.

Qty	Item#	Product Name	Size	Color	Reason Code	Return or Exchange?*

*If exchange, specify size requested. Exchanges are provided only for identical items in a different size.

For help, call toll-free (888) 568-3954 or send email to: service@louisianaonlinemall.com